

COVID-19 Local Resource List

<http://www.erie.gov/covid19>

Erie County Hotline (716)858-2929

Monday – Friday 9:00am - 9:00pm

The following is a list of local resources with the most recent updates, though please be advised that information is changing on a daily basis and the following dates, times and locations are subject to change. For the most up to date information, please refer to the Erie County Department of Health website and hotline.

COVID-19 Information:

World Health Organization (WHO):

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Centers for Disease Control (CDC): <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

Western New York Council on Occupational Safety and Health (WNYCOSH):

<https://wnycosh.org/coronavirus/>

New York State Department of Health (NYSDOH): <https://coronavirus.health.ny.gov/home>

Erie County Department of Health (ECDOH): <http://erie.gov/covid19>

COVID-19 Information in Plain Language:

https://selfadvocacyinfo.org/resource/plain-language-information-on-covid-19/?fbclid=IwAR1vV3_ef-2yBTyu1xsKz-rVebA1fIHpgJFv-JKIEOpjOBqp9L_FLKfHjPA

Coronavirus Resource Kit:

https://docs.google.com/document/d/1Rcan4C_e6OBFBI5bUn7MtYK74Ab-WarxyJmDvZUI_YA/edit?usp=sharing

Frequently Asked Questions about COVID-19:

How do I protect myself from COVID-19?

- Remain at home when possible, avoid close contact with individuals who are ill, stay at least 6 feet away from others while in public, wash your hands and disinfect frequently touched objects and surfaces frequently, wear a face mask while in public.

How do I get tested for COVID-19?

- Call your primary care provider, who will determine if you are eligible for testing. If your provider approves your testing, they will contact the Erie County Department of Health. If you do not have a primary care provider, call the Erie County Department of Health COVID-19 Hotline (716-858-2929).

What should I do if I have symptoms of COVID-19?

- Call your primary care provider to report your symptoms, any recent travel history or any close contact with someone who has been diagnosed with COVID-19. If you do not have a primary care provider, call the Erie County Department of Health COVID-19 Hotline (716-858-2929).
- BEFORE seeking care at an Urgent Care Facility or the Emergency Department, call ahead to the facility and explain your symptoms. The facility will provide you with instructions that will allow you to receive care without exposing other patients.

- If you are feeling well enough to stay home, avoid close contact with others, stay within your home, cover your cough or sneeze with a tissue and then throw out the tissue (if you do not have a tissue, cough or sneeze into your elbow), frequently wash your hands.

The following are Buffalo Public Schools that are providing free lunches for Buffalo Public School students.

Bennett High School 2885 Main St., 14214	Bilingual Center School 157 Elk St., 14210	Buffalo Elementary School of Technology 414 S. Division St., 14208	BUILD Academy 340 Fougerson St., 14211
Charles Drew Science Magnet School 1 Martin Luther King Jr. Park, 14211	Discovery School 911 Abbott Road, 14220	Dr. Antonia Pantoja Community School 750 West Ave., 14213	Dr. Lydia T. Wright School 106 Appenheimer St., 14214
D'Youville Porter Campus School 255 Porter Ave., 14201	East High School 820 Northampton St., 14211	Frank A. Sedita Academy 21 Lowell Place, 14213	Frederick Law Olmsted School 319 Suffolk St., 14215
Hamlin Park Academy 126 Donaldson Road, 14208	Harvey Austin Elementary School 1405 Sycamore Ave., 14211	Herman Badillo Bilingual Academy 300 S. Elmwood Ave. 14201	Highgate Heights Elementary School 600 Highgate Ave., 14215
Hillery Park Academy 73 Pawnee Pkwy., 14210	International Preparatory School 110 14th St., 14213	Lafayette High School 370 Lafayette Ave., 14213	Lovejoy Discovery School 161 Benzinger St., 14206
MJD Futures Preparatory School 295 Carlton St. 14204	North Park Academy 780 Parkside Ave., 14216	Riverside High School 51 Ontario St., 14207	Roosevelt Academy 249 Skillen St., 14207
South Park High School 150 Southside Pkwy., 14220	Southside Academy 430 Southside Pkwy., 14220	West Buffalo Charter School 113 Lafayette Ave., 14213	West Hertel Academy 489 Hertel Ave., 14207

The following are local organizations providing food support in the WNY region. Please contact the organization for the dates and times of food pick-up.

FeedMore WNY - (716)822-2002 - www.feedmorewny.org

Food Pantry - (716)852-1305 - <https://www.foodpantries.org/ci/ny-buffalo>

St. Luke's Mission of Mercy - (716)894-4476 - <https://www.stlukesmissionofmercy.org/>

St. Vincent DePaul - (716)822-3360 - www.svdpwny.org/

Salvation Army - (716)883-9800 - https://buffalo.salvationarmy.org/BuffaloNY/CoVid_19_Response

Erie County Senior Services/NY Connects – (716)858-8526 (ONLY for individuals aged 65+)

The following are resources for child care. Please contact the organization for additional details.

Department of Social Services - (716)858-8953 - <http://www2.erie.gov/socialservices/>

Child Care Resource Network: <https://wnychildren.org>

The following are resources for financial support. Please contact the organization for additional details.

NYS Department of Labor, Unemployment Assistance - <https://labor.ny.gov/>

- Individuals with last name beginning with A-F file on Mondays 8am-7:30pm
- Individuals with last name beginning with G-N file on Tuesdays 8am-7:30pm
- Individuals with last name beginning with O-Z file on Wednesdays 8am-7:30pm
- If you have missed your filing day, file on Thursdays (8am-7:30pm), Fridays (8am-6pm) or Saturdays (7:30am-8pm)

Health Well Foundation - <https://www.healthwellfoundation.org/fund/covid-19-fund/>

- Assistance with costs associated with delivered food, medication, diagnostics, transportation and telehealth incurred as a result of COVID-19

National Grid, New York State Electric and Gas, Rochester Electric and Gas and National Fuel, among other major utility companies are suspending utility shut-offs during COVID-19.

Belmont Housing - (716)884-7791 - www.belmonthousingwny.org

The following are resources for students. Please contact the organization for additional details.

U-Haul - <https://www.uhaul.com/Locations/New-York/Buffalo/>

- Free storage for 30 days to college students who are moving due to COVID-19.

Spectrum - <https://www.spectrum.net/support/internet/covid-19-internet-offer-students/>

- Free Wi-Fi to students without internet access during COVID-19.

The following are resources for legal support. Please contact the organization for additional details.

Center for Elder Law and Justice Legal Advice - <https://elderjusticenyc.org>

Journey's End Refugee Services - (716)882-4963x203 - <https://www.jersbuffalo.org/>

- Free legal services to immigrants and refugees, with interpretation and translation.

Legal Aid Bureau of Buffalo - <https://legalaidthbuffalo.org>

Mental Health Advocates of WNY - (716)886-1242

- Free legal services to individuals with a mental health diagnosis.

Neighborhood Legal Services - (716)847-0650 - <https://nls.org>

Volunteer Lawyers Project - <https://ecbavlp.com/>

- Free civil legal services to low income individuals.

The following are organizations that provide mental health support. Please contact the organization for additional details; if it is an emergency call 911.

Best Self Behavioral Health - (716)884-0888 - <http://www.bestselfwny.org/>

ECMC Help Center - (716)898-1594

Endeavor Health - (716)895-6701 - www.ehsny.org

Horizon Health Services - (716)831-1800 - www.horizon-health.org

Mental Health Advocates of WNY - (716)886-1242

National Suicide Prevention Lifeline - (800)273-9314

Spectrum Health and Human Service - (716)539-5500 - www.shswny.org

Substance Abuse and Mental Health Services Administration National Helpline - (800)662-4357

The Trevor Project - call (866)488-7386 OR text 678678

WNY Crisis Services - (716)834-3131

The following are resources for domestic violence and sexual assault. Please contact the organization for additional details; if it is an emergency call 911.

24-Hour Erie County Domestic Violence Hotline - (716)862-4357

Family Justice Center - (716)558-7233

National Domestic Violence Hotline - (800)699-7233

NYS Domestic and Sexual Violence Hotline - (800)799-7233